



Useful Contacts

Arc Head Office

Our support Team for satellite properties are based here, as well as teams running: finance, fundraising, communications, HR and property maintenance:
7 The Crescent, Taunton, TA1 4EA / 01823 271326

Lindley House

Arc's direct access hostel in Taunton with emergency accommodation:
62-65 East Reach, Taunton, TA1 3EZ / 01823 254557

Outreach Team

Support, advice and referrals for rough sleepers and homeless individuals:
07436090421

Open Door

Taunton's Day Centre for rough sleepers:
1a Mount Street, Taunton, TA1 3QB / 01823 271996

Taunton Deane Borough Council Housing Options

Offering a free and confidential service to homeless or potentially homeless people, helping to find accommodation: 01823 356581

Sedgemoor District Council Housing Options

Offering free and confidential advice and assistance on a wide range of housing related issues including homelessness: 0300 303 7800

Taunton P2i Hub:

Housing support and advice for 16 – 25-year olds:
Young People Somerset, Belvedere Trading Estate, Taunton, TA1 1BH / 01823 326731

Arc Health Link Worker

Linking health and housing, assisting you to access the correct services:
Louise Jackson – 07436090422

Citizens Advice Bureau Taunton

Offering free, confidential and impartial advice for people living in Taunton Deane:
St Mary's House, Magdalene Street, Taunton, TA1 1SB / Somerset Adviceline: 03444 889 623

Job Centre Plus

Advice on unemployment benefit as well as job advertisements and guidance:
Taunton: 01823 349100 or Sedgemoor: 01278 435100

Somerset West Letting Agency

Arc's letting agency providing affordable private accommodation and a bond scheme:
7 The Crescent, Taunton, TA1 4EA / 01278 229487

Shelter National Helpline

Offering free and expert advice for those in housing crisis: 0808 8004444

Somerset Drug and Alcohol Service

Offers free, confidential advice and support to anyone whose life is being adversely affected by drug and/or alcohol use: 0300 303 87 88

Rethink Mental Illness

Information, services & a strong voice for everyone affected by mental illness: 01823 276075

Somerset Social Services Children and Families

www.somerset.gov.uk/organisation/departments/childrens-social-care/
0300 123 2224

Somerset Social Services Adult Social Care

www.somerset.gov.uk/organisation/departments/adult-social-care/
0300 123 2224